

Job Title:	Salesforce Developer	Job Category:	Development
Department/Group:	Salesforce Practice	Job Code/ Req#:	-
Location:	Vadodara	Travel Required:	No
Level/Salary Range:	-	Position Type:	Full Time
HR Contact:	rutang@uciny.com	Date Posted:	N/A

Job Description

- Develop custom applications and solutions using Apex, Visualforce, and Lightning components.
- Create and maintain custom objects, fields, formulas, validation rules, workflows, and process automation.
- Implement and manage Service(Gov) Cloud features such as Case Management, Knowledge Base, and Omni-Channel.
- Integrate Salesforce with other systems using REST/SOAP APIs, middleware, and data migration tools.
- Ensure seamless data flow and synchronization between Salesforce and external systems.
- Customize and configure applications on Service Cloud to align with business processes and requirements.
- Develop and maintain Lightning components and Lightning Web Components (LWC) to enhance user interfaces and experiences.
- Own the technical aspects of product features, driving them through all cycles of the SDLC.
- Create and maintain technical documentation, including system requirements specifications (SRS), technical design specifications, architecture documents, flowcharts, and deployment plans.
- Ensure seamless integration with different Client systems and applications by working closely with vendors and internal teams.
- Ensure compliance with data privacy regulations and implement security measures to protect customer data in alignment with data governance policies.

REQUIRED SKILLS/EXPERIENCE

- 8+ Years Proven experience as a Salesforce Developer with a focus on Service Cloud
- Experience with Salesforce (Service Cloud) and SaaS Platforms
- Strong proficiency in Apex, Visualforce, Lightning components, and Lightning Web Components (LWC).
- Knowledge of Salesforce integration tools and techniques (REST/SOAP APIs, middleware).
- Excellent problem-solving and analytical skills.
- Ability to work independently and as part of a team.

DESIRED SKILLS:

- Experience with Salesforce Service Cloud, and Experience Cloud
- Salesforce Certifications preferred: Salesforce Certified Platform Developer I & II

QUALIFICATIONS AND EDUCATION REQUIREMENTS

Bachelor's/master's degree in computer science, Engineering, or a related field

ADDITIONAL NOTES

- Strong analytical and problem-solving skills
- Good communication and team collaboration
- Willingness to learn and adapt to new technologies
- Ability to work under supervision and take initiative

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